

Our Mission

Tri-County Community Dental Clinic is an all volunteer dental clinic whose mission is to provide quality oral health care services in a caring and compassionate manner to those individuals in Calumet, Outagamie and Winnebago counties whose access to dental health care is limited due to inadequate income or reduced access to Medicaid care eligibility.

*Was your name or address missed or misspelled? Please accept our apologies
and contact Barbara Uehling at 920-882-9989 or budental@tds.net and we will correct our records.*

920-882-5500 www.tricountydental.org



9 Tri-Park Way
Appleton, WI 54914-1661

NONPROFIT ORG
U.S. POSTAGE
PAID
APPLETON, WI
PERMIT NO 350

Volunteering Dentists

David Angell, Oshkosh	William Flanagan, Appleton	Jeffrey Keesler, Neenah	Daniel McKinnon, Appleton	Paul Shoberg, Appleton
Robert Asp, Hilbert	Phillip Florek, Neenah	Marissa Keesler, Neenah	Mark McNiell, Neenah	James Springborn, Appleton
Ryan Auth, Appleton	Jay Frazier, Green Bay	James Killinger, Oshkosh	Perry Menos, Appleton	Roger Stanek, Appleton
Robert Bastic, Appleton	Michael Gabler, Appleton	Terry Kippa, Oshkosh	David Mentz, Neenah	James Steinmetz, Appleton
Robert Brennan, Neenah	David Gamm, Appleton/Oshkosh	Timothy Koll, Appleton	Gregory Messina, Fond du Lac	Mark Steinmetz, Appleton
William Baye, Appleton	Larry Gressler, Menasha	Gordon Korthals, Oshkosh	Thomas Moeller, Appleton	William Stilp, Appleton
Edward Bekx, Kimberly	Joseph Guerard, Winneconne	Anthony Kraft, Seymour	Terry Murphy, Greenville	Steven Stoll, Neenah
Jacqueline Belter, Oshkosh	Richard Hack, Appleton	James Kramer, Neenah	Todd Needham, Appleton/Oshkosh	Steven Swanson, Oshkosh
Robert Bennot, Wautoma	William Hammond, Oshkosh	Douglas Krueger, Appleton	David Olsen, Appleton	Timothy Tweedy, Neenah
Christopher Bergstrom, Appleton	Michael Hanneman, Oshkosh	Lisa Lang-Riegel, Menasha	Henry Plautz, Appleton	Richard Tulip, Oshkosh
Christopher Berkers, Chilton	Peter Hehli, Appleton/Oshkosh	Mark Lenz, Little Chute	Jason Pohl, Appleton	Patrick White, Appleton/Oshkosh
Robert Brennan, Neenah	Heather Heil, Kaukauna	Thomas Lornson, Black Creek	Ed Polzin, Appleton	Michael Wockenfus, Menasha
Dawn Brown, Neenah	Robert Heil, Appleton	Gregory Ludden, Appleton	Richard Romenesko, Appleton	Douglas Wolk, Oshkosh
Timothy Brown, Neenah	Arthur Helgerson, Appleton	Robert Magnin, Kimberly	Timothy Rose, Appleton/Oshkosh	Jeffrey Wolk, Oshkosh
Tipton Brown, Neenah	Amy Henderson, Neenah	John Masak, Appleton	Timothy Ryan, Oshkosh	Timothy Zuck, Appleton
Jeffery Casperson, Appleton	Jason Henderson, Neenah	Michael Maslowski, Oshkosh	Dale Scharine, Appleton	
Robert Chabalowski, Menasha	Robert Hering, Neenah	Jane Mathen, Appleton	Paul Schmidt, Oshkosh/Fond du Lac	
William Clark, Appleton/Oshkosh	Richard Hilsabeck, Appleton	Patricia McConnell, Appleton	Gilpatrick Schmidtke, Appleton	
Jason Cooke, Appleton/Oshkosh	Donald Hoff, Seymour	Christopher McFarlane, Oshkosh/Neenah	Richard Schoengarth, Appleton	
Deb Dimitrakakis, Appleton	Daniel Johaneck, Appleton	Michael McFarlane, Oshkosh/Neenah	Sidney Schulz, Sherwood	
Michael Ebben, Little Chute	George Jumes, Appleton/Oshkosh		Susan Schuster, Oshkosh	
David Emanuel, Appleton			William Schuster, Oshkosh	
William Farrow, Kaukauna				

Board of Directors

Thomas Bartz, Retired	Tim Brown, DDS	William Hammond, DDS	John Masak, DDS	Margie Weiss, PhD, APNP,
Karla Blair, Schenck Business Solutions - Treasurer	Sharri Crowe, RDH	Richard Hilsabeck, DDS	Sally Mielke, MSN - Secretary	Neuroscience Group of Northeast Wisconsin
Robert Brennan, DDS - VP	Phil Florek, DDS - President	Ronald Lampe, Attorney	James Springborn, DDS - Past President	
	Robert Glass, Menasha Corp.	Lisa Lang-Reigel, DDS		

Clinical Advisory Committee

Robert Brennan, DDS	Dave Gamm, DDS	John Masak, DDS	Tim Tweedy, DDS	Joan Rohrer, RDH, BS, FV Tech.
Tim Brown, DDS	William Hammond, DDS	Mike McFarlane, DDS	Harold Peaslee, FV Technical	College Dept. Chair, Dental Hygiene
Jason Cooke, DDS	Richard Hilsabeck, DDS	Tim Rose, DDS	College Dept. Chair, Dental Assisting	Sheila Stover, DDS, MS,
Sharri Crowe, RDH	Melissa Katzenmaier, RDH	James Springborn, DDS	John Rathman, Deputy Dir.,	Marquette School of Dentistry, Asst
Bill Flanagan, DDS	Jim Killinger, DDS	Bill Stilp, DDS	Outagamie Co. Health & Human	Prof. Dir. Rural Outreach Programs
Phil Florek, DDS	Lisa Lang-Riegel, DDS	Richard Tulip, DDS	Services	

Clinic Staff

Barbara Uehling CPA, MBA - Clinic Director	Brittany Bowers - Dental Assistant	Jeanie Zimmerman - Front Desk Assistant
Rachel Youngquist - Volunteer Coordinator	Rachel Scheibe - Dental Assistant	Sarah Einum - Front Desk Assistant
Jaime Kadlec - Clinic Coordinator	Nicole Stenz - Dental Assistant	

the smile Report



Summer 2007

A newsletter from Tri-County Community Dental Clinic



Volunteers and Dental Students Reach Out to Make a Difference

Marquette University School of Dentistry (MUSoD) is currently affiliated with three community dental clinics that serve rural populations across Wisconsin. They bring much needed dental care to low-income patients and Medicaid recipients. Junior and senior dental students and graduate residents work with faculty and/or volunteers to deliver care to the patients as an oral health care team. The clinics are Tri-County Community Dental Clinic (TCCDC) located in Appleton, Chippewa Valley Technical College in Eau Claire and Ministry Dental Center located in Stevens Point.

TCCDC is the only partnership where students work totally under the supervision of volunteer dentists. It is also the only public health clinic with only volunteers supervising students we know of in the nation.

Each week, four different students work at the clinic. Each year, 160 different students perform procedures such as fillings, root canals and extractions. Our volunteers say they enjoy working with Marquette students. "I'm passionate about what I do and love sharing it with students," said Dr. Dawn Brown, Neenah. "It reminds me of when I was a student," added Dr. Mike McFarlane, Oshkosh and

Neenah.

"Marquette teaches students the fundamentals," says Dr. Sheila Stover, Director of Rural Outreach Programs, Clinical Assistant Professor. "Working at rural outreach clinics helps them expand on what they learn in the classroom by applying it. Students pick up all sorts of things from the dentists they work with, including interpersonal skills, which can't easily be taught."

Dental students enjoy their experience at TCCDC. In addition to their assigned time, some students ask to volunteer during their vacations. A student noted, "It's a good experience going to a different kind of clinic, seeing more patients, getting more hands-on experience, having more one-on-one contact." Another stated, "You have to think about what you are doing and everything you learned in lectures comes back really fast."

Dr. William Lobb, Dean of MUSoD, relishes the opportunity to participate in and support Wisconsin's rural outreach clinics, not only for the positive educational and cultural experience it gives the dental students, but also for the access to dental care it provides to people who need it most. "Outreach dental clinics support Marquette's mission. The

program allows us to expand our boundaries beyond southeast Wisconsin."

Many students begin to sense a change in their approach when they come back from the rural clinics. "Their attitudes are different. After our students return to Marquette, they seem to have grown," says Lobb.

It is difficult to say who benefits from the rural outreach dental clinic experience the most. "It's actually a win-win-win-situation," says Dr. Tim Brown, Neenah. The students win, the community wins – most of all, the patients win." Our volunteers also win. Dr. Jim Springborn, Appleton, notes "We want to be role models and

make the students aware that we consider volunteering our specialized skills a life-long goal." **Thank you to everyone for helping those in need.**

Clinic wish list

Coffee
Foam coffee cups
Paper plates
Napkins
Copy paper
Adult toothbrushes
Toothpaste
Dental instruments

With an atmosphere of Kindness... Compassion... Giving and Respect



Children's Lobby - Same Place, New Stuff!

If you have had a chance to be in our lobby on a weekday, you may have noticed the carpeted area that is designated for our younger patients. The clinic may have up to 30 children playing in the area throughout the day.

A committee has been formed to update our children's lobby. This wonderful committee has added a bookshelf, toy bins, new toys, crayons, coloring books, books and videos.

Thank you to Judy Germonprez for going to lunch with her friends one day and saying "I have a new project for us!" and thank you very much to the ladies that accepted the challenge!

Thank you to the entire committee: Sue Began, Sally Brotski, Jane Crowe, Gail Cummings, Jill Geniesse, Kim Kearny, Maureen McAvoy, Jackie McGrane, Mary Kay Rieder and Joan Terrien.

TCCDC Facts

October 2003 – May 2007
Patients

- 9,700 patients received treatment at 20,400 visits
- 30% were children
- 4,000 patients received prophies (cleanings)
- Over 17,000 teeth were filled or extracted
- 300 new patients register each month, most needing emergency treatment

Volunteers

- \$4.4 million worth of dental care was provided
- 270 volunteers, including 120 dentists, gave 12,700 hours to TCCDC
- 12,200 hours of patient care was provided by Marquette dental students and residents
- 5,200 hours of patient care was provided by FVTC dental hygiene and assisting students
- Plus many more hours of committee and project work

Delta Dental of Wisconsin Provides Grant

In May, Delta Dental of Wisconsin awarded TCCDC a \$120,000, multi-year grant to hire a registered dental hygienist to provide additional oral hygiene services and preventative education for our patients.

Our volunteer hygienists play a vital role in patient treatment at the clinic. The hygienist on staff will allow the clinic to see more patients, implement and maintain a consistent protocol for hygiene procedures, and mentor the Fox Valley Technical College's hygiene students.

We thank the Clinical Advisory, Hygiene and Staffing Committees for working together to plan for this addition and prepare the grant application. Interviews are currently being conducted. The Board and clinical staff are very excited for a new hygienist to begin.

We certainly appreciate Delta Dental of Wisconsin's generosity.



Vicki Rose, Coldwell Banker, The Real Estate Group, presents Barb Uehling, Executive Director, with a contribution from The Real Estate Group Foundation Fund within the Community Foundation for the Fox Valley Region, Inc. Their employees recommend quarterly grants for area nonprofit organizations. This is one of the ways they give back to the community they serve. We thank them for their support.

Pre-Dental Students Assist Volunteers and Students

2006 marked the first year the clinic had a Pre-Dental program. In the past, the clinic has always welcomed pre-dental students to the clinic with open arms, but did not have a formal program in place. The clinic had 15 wonderful pre-dental students who began the program in September 2006. Over the past nine months the pre-dental students have volunteered 392 hours.

Special thanks to Dr. Hammond, Kimberly Murray (pre-dental student) and Jaime Kadlec for creating the amazing TCCDC Pre-Dental Program.

This summer, Phil Voissem, a graduate of St. Louis University and a pre-dental student, received a research internship at the American Dental Association Foundation's Paffenbarger Research Center in Maryland. The Center has played a major role in development of dental instruments and materials.

Three pre-dental students will be starting dental school at Marquette University this fall. Congratulations to Sara Al-Bitar, Chris Ludden, and Ksenia Van Laarhoven.

The following are individuals who participated in the 2006-2007 Pre-Dental Program: Sara Al-Bitar, Silvia H. Brautigam, Erin Chmelik, Adam Dahlke, Jon Geisicki, Mitch Hulbert, Calen Leider, Chris Ludden, Marie McFarland, Kim Murray, Lindsay Nelson, Joseph Olsen, Chad Schulz, Ed Stuparitz and Philip Voissem.

Our Volunteers

Our last newsletter included names of our volunteers. We apologize for not including the following volunteers. Thank you to everyone, including those dentists and hygienists who also serve on committees.

Peter Akmentins—Committee member
 Dave Grinsel—Committee member
 Ellen Metko—Hygienist, Committee member
 Harold Peaslee—Committee member
 John Rathman—Committee member
 Joan Rohrer—Hygienist, Committee member
 Larry Waitrovich—Committee member
 Dave Zimmerman—Committee member

Volunteer dentists receive training from Marquette

This is the second year Marquette dental faculty has provided our volunteers with a specialized training session on the student curriculum. This helps our dentists supervise the students and integrate classroom and hands-on learning. This year the session was held in March at TCCDC.

Thirty-five volunteers heard Dr. Gary Stafford, Clinic Assistant Professor, give a presentation on operative dentistry. The Associate Dean for Academic Affairs and Professor of Surgical Sciences, Dr. Denis Lynch, also provided an update on the dental school.

This fall we are planning another session on surgical dentistry. Thank you to Marquette, especially Dr. Sheila Stover, Director of Rural Outreach Programs and Clinical Assistant Professor, for arranging these programs.

Helping now and in the future

There are many ways you can help TCCDC provide dental care to those in need. We depend on our communities' gifts of volunteer time as well as financial contributions. You can also help us to cover costs for future years with a gift to our endowment fund, or including us in your will or trust, or designating TCCDC as a beneficiary of part of a retirement plan. Please contact Barb Uehling, Executive Director, or the Community Foundation for the Fox Valley Region or the Oshkosh Area Community Foundation for ways to help TCCDC.

Greetings from the front desk!



Sarah and I would like to introduce ourselves...

My name is Jeanie. I started at TCCDC in August 2006. Along with working at the front desk, I translate between our Spanish speaking patients and our staff and volunteers. I'm always glad to translate so please let a staff member know if you need any help!

Sarah started at TCCDC in late March of this year. Her background is in non-profit organizations, and many years of experience as a receptionist. Sarah loves working with people and helping the community. Sarah is excited to join the TCCDC team!

As front desk staff, we have first contact with our patients, but we often don't get a chance to get to know our volunteers. Please stop by and say hello!



Fox Valley Dental Hygiene Association Donates Toothbrushes

The clinic received a phone call shortly after the last newsletter from Sharri Crowe, president of the Fox Valley Dental Hygiene Association (FVDHA). Sherri saw our wish list and wanted to know what the FVDHA could donate from our list. A few weeks later, Joan Rohrer, one of the

members, arrived in the clinic with boxes of specialty toothbrushes.

Thank you to the Fox Valley Dental Hygienist's Association for the donation of special toothbrushes for the clinic's patients.

Letter from the President



Dear Friends of TCCDC,

As President of the TCCDC, I am privileged to work with a board of directors that volunteer their time and talents to ensure the clinic's success.

Our dedicated volunteers and staff have been most instrumental in carrying out the daily activities that make the clinic successful. In almost four years of operation, they have delivered over \$4 million of services in 18,210 patient visits to the low income and Medicaid population of Outagamie, Winnebago and Calumet counties.

Words are not enough to express the appreciation that the volunteers deserve for giving their time and talents in serving the dental needs of our community. Please thank them if you know any of these most giving individuals.

We are always in need of more of these outstanding volunteers. Call Rachel, our volunteer coordinator, at 920-882-8505 if you would like to join this group of caring individuals.

Our partnership with Marquette University School of Dentistry and their Outreach Clinical Training Program has been a rewarding experience for all of us at TCCDC. Marquette's dental students are a very important component in meeting the needs of the TCCDC mission. We are grateful for Marquette University School of Dentistry's support.

Our partnership with Fox Valley Technical College's hygiene and assisting students complements our staff in treating patients. This is a rewarding experience for all of us. We are also thankful for their support of our clinic's needs.

Another arm of TCCDC that has proven beneficial to all is our pre-dental student program. Their experiences in the clinic setting of dentistry allows them to make meaningful career choices.

To all of our supporters who read this newsletter, please pass it on to someone who would like to help us in our mission to serve the community. Most importantly, we need the continued financial support from the community to allow our dental mission to continue.

Watch for our Legacy of Smile Campaign as we embark on the future longevity needs of the clinic.

— Dr. Phil Florek, President